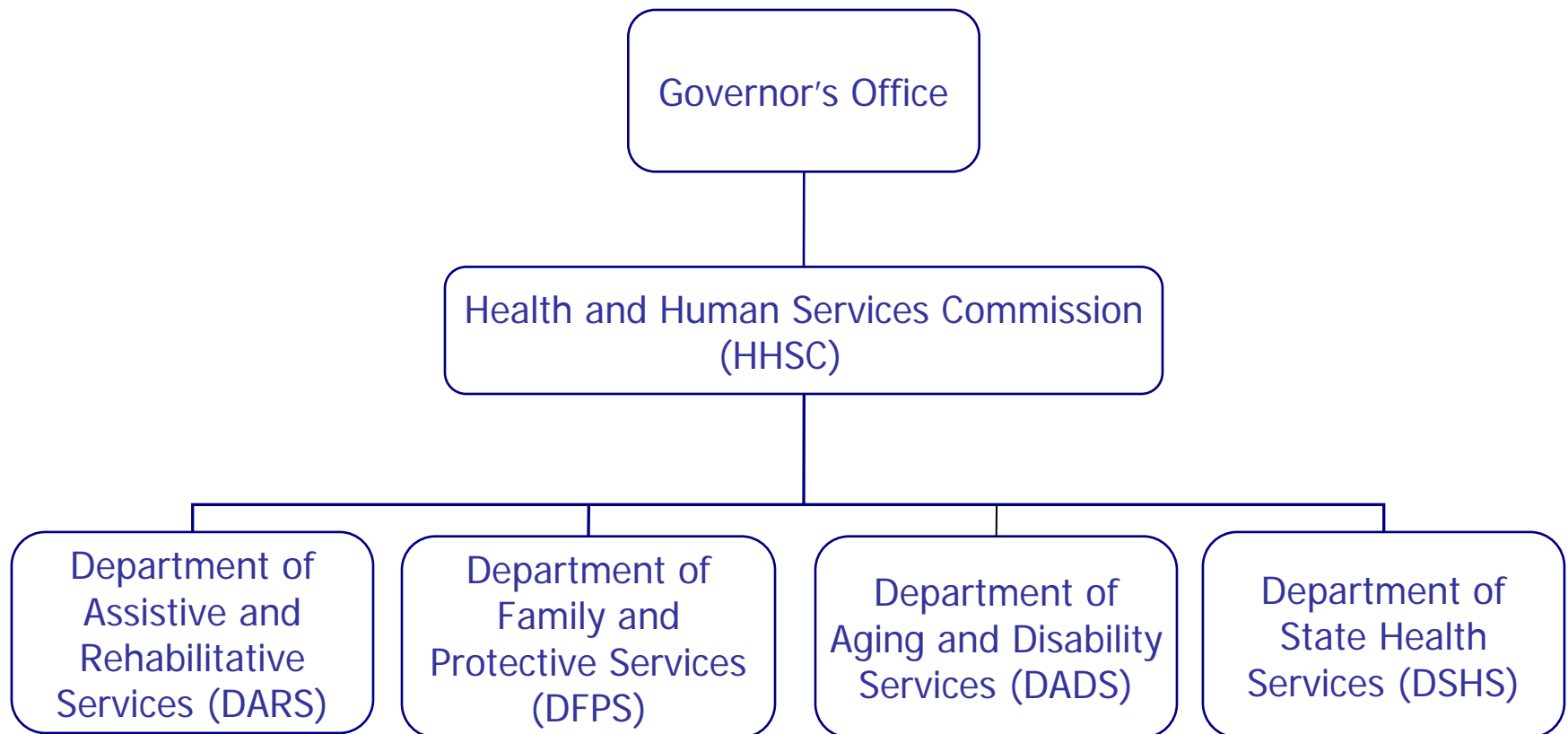




Texas Department of State Health Services

Volunteer Orientation

The Department of State Health Services (DSHS) is one of four departments under the Health and Human Services Commission (HHSC).



State Agency Structure

The legislature sets policy and budget priorities.

State Agencies

- are limited to the authority the legislature grants them
- are granted authority formally through statutes, federal rules, or appropriations riders
- implement, operate, and maintain what the legislature decides by:
 - implementing laws and federal rules
 - receiving and distributing funds
 - formulating strategic goals
 - adopting rules
 - determining service delivery or tactical approaches
 - acting as the authority on key public issues

Contractors

State agencies turn to contractors to deliver services due to

- Legislature limits on state employment growth (capping of FTEs)
- Statutory, budgetary, or legislative requirements
- Flexibility
- Scalability
- Access to custom technology not generally available through state resources
- Lower short-term costs

Contracts are obtained through formal processes with the state agencies and the contracted organizations are bound by the federal and state grant accountability requirements.

In relation to contractors, state agencies can provide oversight, support, and/or facilitation.

Contractors consist of both non-profits and for-profit businesses.

The HHSC Enterprise contracts with almost 4,300 contractors, with over 70% of the contracts being under \$250K. Between \$2.5 to \$3 billion flows annually to its non-profit contractors.

DSHS History

The Department of State Health Services (DSHS) was established to administer and regulate health, mental health, and substance abuse programs. DSHS began its formal operations on September 1, 2004 and, as directed by Texas House Bill 2292, combined the four legacy agencies of:

- Texas Department of Health
- Mental Health Programs of Texas Department of Mental Health and Mental Retardation
- Texas Commission on Alcohol and Drug Abuse
- Texas Health Care Information Council

The DSHS Commissioner is a position appointed by the executive commissioner of the Health and Human Services Commission (HHSC) with the approval of the governor.

House Bill 2292 also established agency councils. The DSHS Council, which advises the HHS executive commissioner and the DSHS Commissioner, ensures stakeholder input into ongoing operations of the agency.

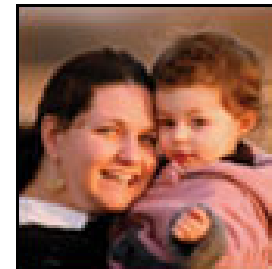
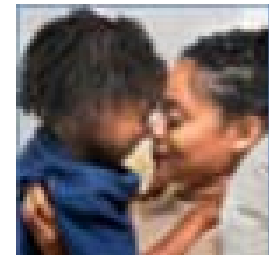
Vision & Mission



DSHS Vision: A Healthy Texas



DSHS Mission: To improve health and well-being in Texas



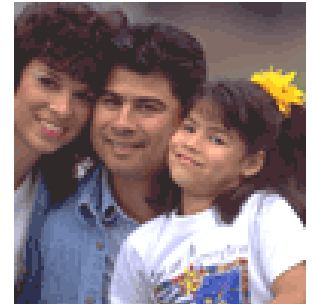
DSHS Overview

Multifaceted agency

- Of the 178 state agencies, DSHS is the 4th largest
- Provides public health, mental health, and substance abuse services
- Programs involve everything from Alzheimer's to Zoonosis
- Impacts millions of people

Facts

- ~ \$2.7 billion per year budget
- ~ 12,000 FTEs
- Nearly 5400 client services and administrative contracts
- 157 DSHS sites

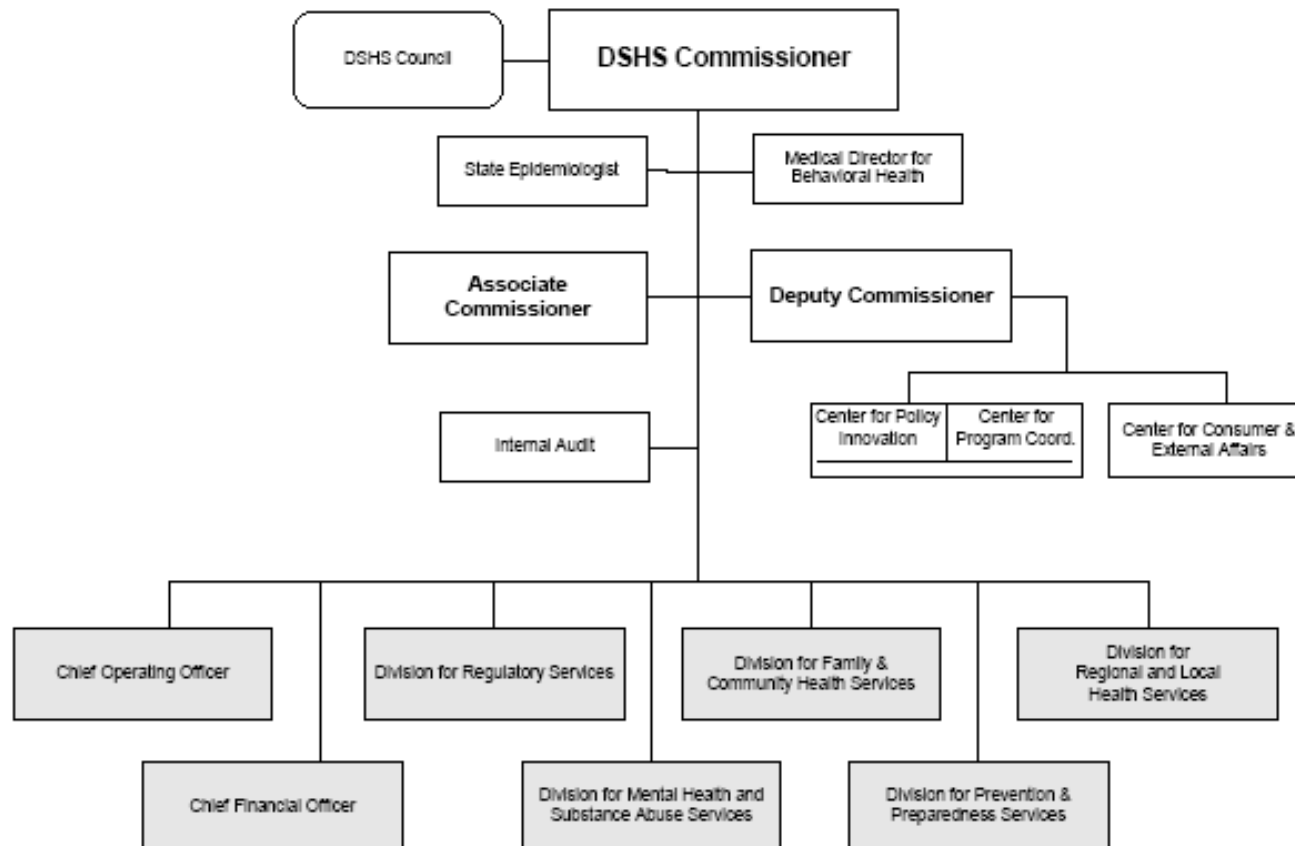


Programs are organized into five divisions:

- Family and Community Health Services
- Mental Health and Substance Abuse Services
- Regulatory Services
- Prevention and Preparedness Services
- Regional and Local Services



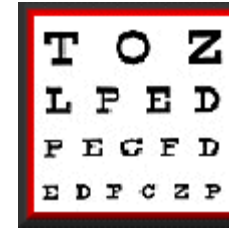
Department of State Health Services Organizational Chart January 2008



Family & Community Health Services

Division Services

- Specialized Health Services Section
- Nutrition Services Section
- Community Services Section
- Title V and Family Health Office



Facts

Women Infant Child (WIC) – serves more than 900,000 clients a month; about 60% of all infants born in Texas are WIC clients.

Primary Health Care – serves about 80,000 clients annually.

DSHS Family Planning Program – serves about 270,000 women, adolescents and men each year.

Title V Maternal and Child Health Services – provides health care services to 5.4 million women, infants and children annually (excluding children with special health care needs).

Incubator Grant Program – provided 32 Federally Qualified Health Centers (FQHCs) grants in 2002 and more than 59 FQHCs grants in 2007.

Mental Health & Substance Abuse Services

Division Services

- Community MH services for both Adults and Children
- Substance Abuse
- State Mental Health Facilities
- Community Hospitals
- Texas Center for Infectious Disease
- South Texas Health Care System



Facts

Total Individuals Served in FY2007 (as reported to the LBB)

- SA Prevention: Adults = 303,894, Youth = 1,046,991
- SA Treatment: Adults = 52,838, Youth = 8,150
- Community MH: Adults = 111,708, Children = 28,445
- State Mental Health Facilities Served 16,098 individuals, with 2,477 staffed state hospital beds

Regulatory Services

Division Services

- Food and Drug Safety
- Environmental Health
- Radiation Control
- Health Care Professionals
- Health Care Facilities
- Emergency Medical Services and Trauma Care System



*From ambulances
to zebra meat...*



*...we regulate them
all!*

Facts

200,000 professionals are licensed, certified, or registered by DSHS per year

DSHS regulates more than 100,000 facilities

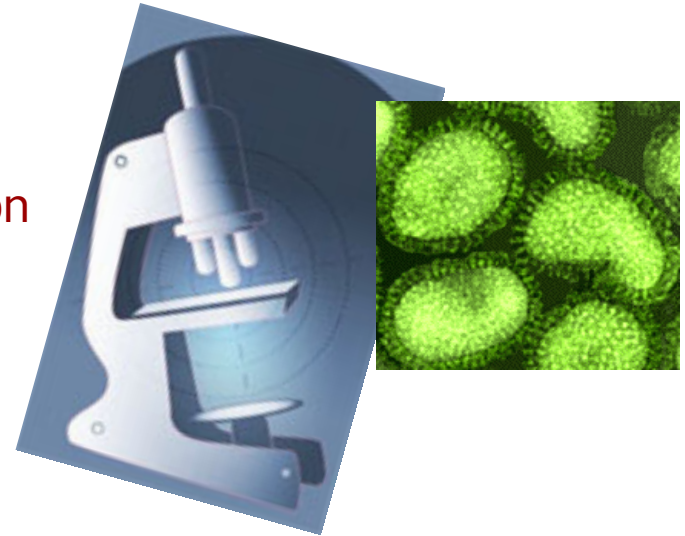
Each workday:

- Applications from about 500 people and 100 facilities are processed
- Professional Licensing and Certification Unit alone handles about 1,000 incoming phone calls

Prevention and Preparedness Services

Division Services

- Community Preparedness Section
- Disease Prevention and Intervention Section
- Laboratory Services Section
- Contract Management Unit
- Public Health Information Network



Facts

Laboratory – receives ~ 2 million specimens per year, testing for infectious diseases, newborn screening, clinical chemistry, and environmental chemistry

Immunization Program – provides ~ 11 million doses of vaccine each year

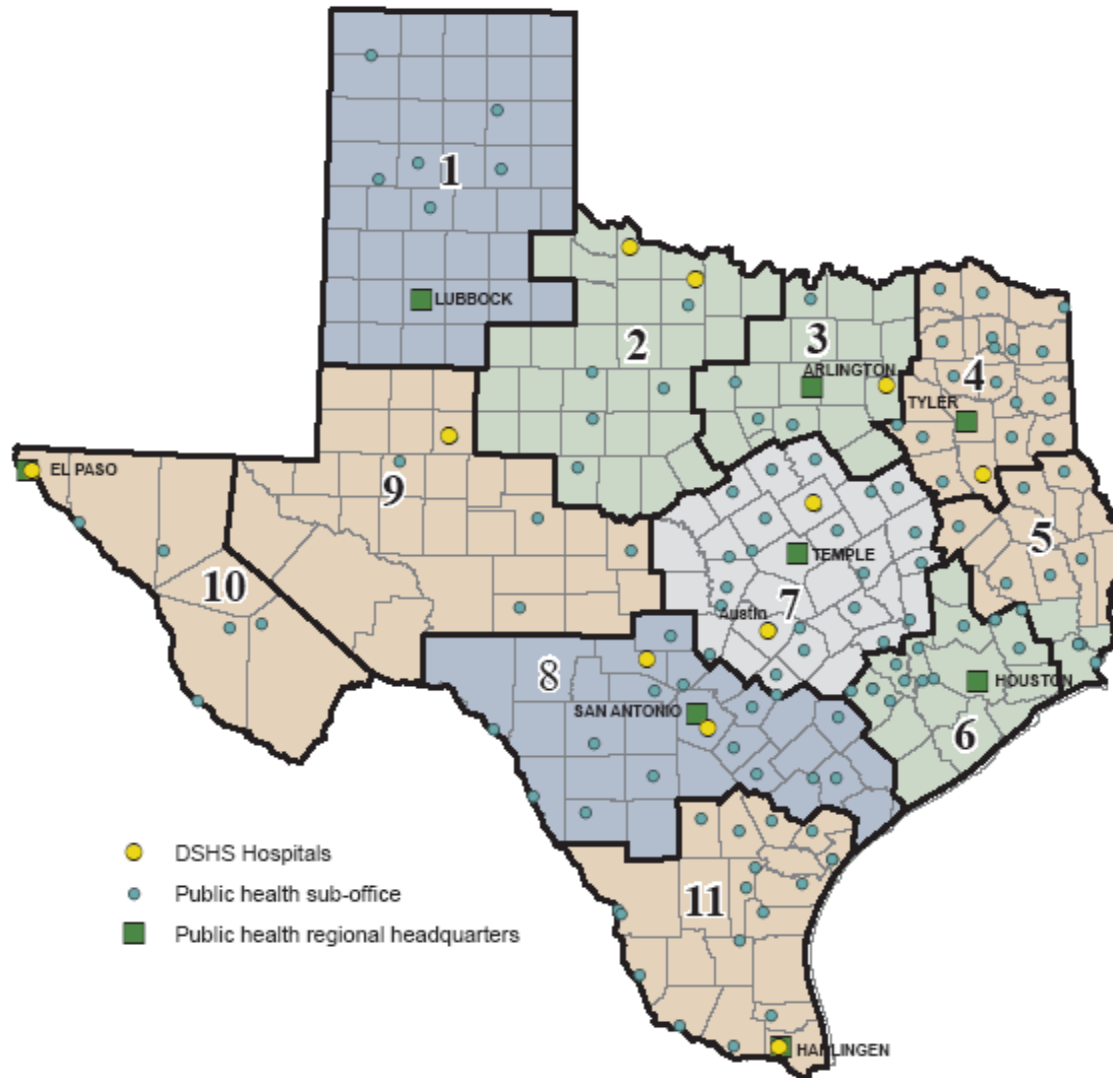
HIV – in FY2006 provided more than 28,000 persons with HIV medical and support services

Regional and Local Health Services

Newest (9/1/06) division created to:

- Represent and support ongoing, diverse public health functions and operations that cross division lines
- Work across the agency for the design and delivery of coordinated public health services at the local, regional and state level
- Partner with agencies, providers and communities to build and maintain capacity to provide essential public health services responsive to local needs across the state

Eight Health Service Regions



Regional Office Roles

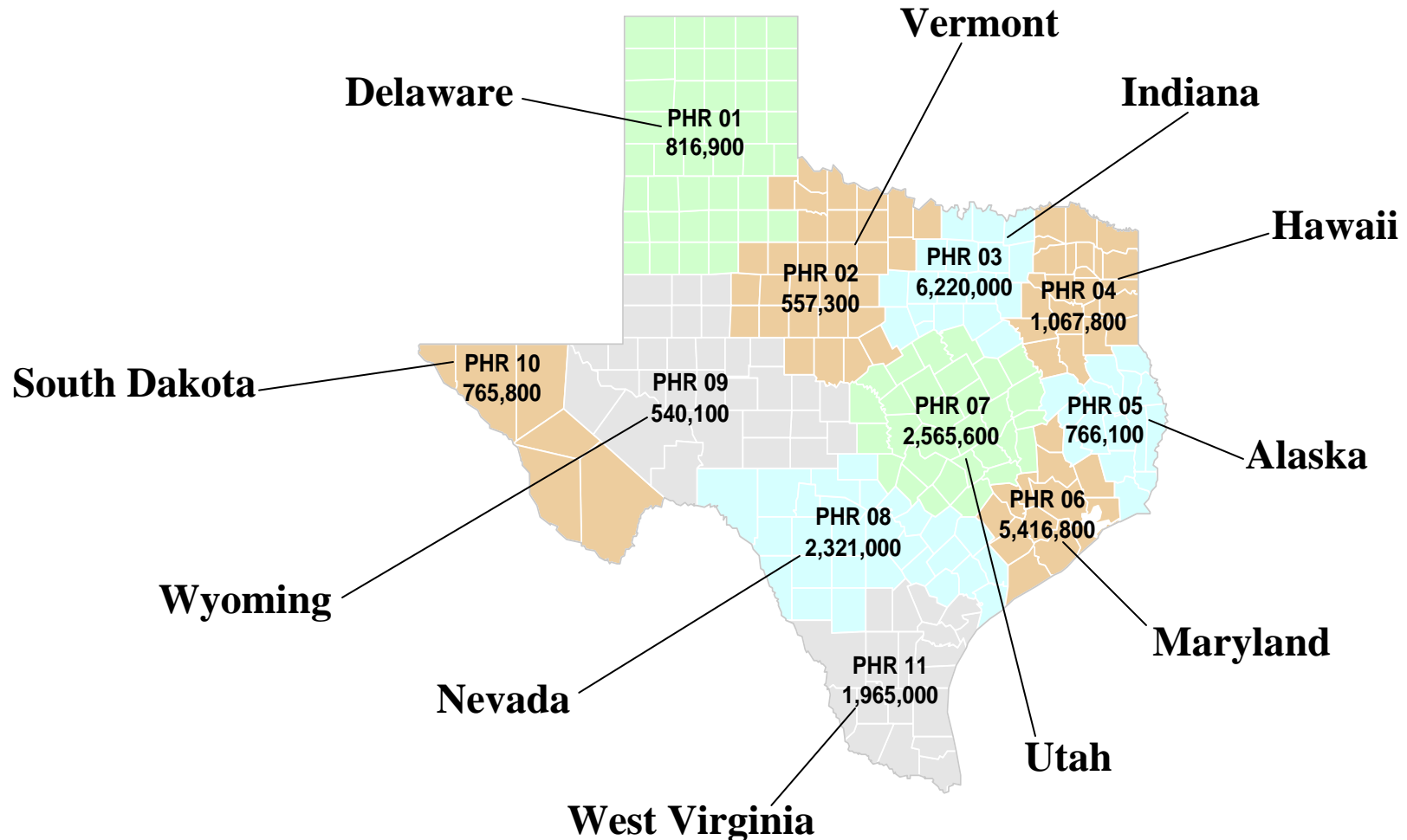
- Provide essential public health services that promote and protect the health of all Texans including:
 - activities to prevent diseases, including protecting against environmental hazards
 - prevent injuries
 - promote healthy behavior
 - respond to disasters
 - ensure access to health services
- Serve as local health department for any jurisdiction (city / county / etc) without one
- Provide support and technical assistance as needed to local health departments or local health districts
- Conduct regional disaster planning and preparedness activities
- Coordinate regional pandemic influenza preparedness planning
- Participate in regional and statewide disaster response and recovery efforts

Local Health Departments

Services may consist of:

- Dispensing WIC vouchers
- Providing immunizations
- Conducting restaurant inspections
- Facilitating preparedness coalitions
- Dispensing Rabies vaccines and/or dropping bait for the Oral vaccination program
- Conducting TB investigations and providing DOT
- Providing teen pregnancy & STD data to local community organizations
- Responding to a legislator's request for information regarding Texas Immunization rates
- Monitoring and providing technical assistance to Breast and Cervical Cancer Control contractors
- Preparing and distributing public health information

Health Services Regions with 2005 population estimates and states with comparable populations



Within the Chief Operating Office are two programs which provide important public services:

Vital Statistics — issued 653,842 (2005 – 2007) Birth and death certificates and amendments to birth certificates.



In Texas over 55% of all births are to Medicaid eligible mothers. By matching newborn screenings with Medicaid data, DSHS insures that Medicaid pays for its eligible client screenings. This saves the State of Texas nearly 8 million dollars per year.

Center for Health Statistics — Web site receives > 3,000 hits per day; of those seeking information, 70% are external customers.

Over 3,600 community-based organizations, local government, and individuals use our database. Used for: grant applications, needs assessments, determining location of health centers, obtaining health information on uninsured populations, conducting research for policy makers and the scientific community, training professionals, and strategic planning.